

Greater Burlington YMCA ONLINE REGISTRATION

FAQs

(Frequently Asked Questions)

1. Can my family register for classes under one ID?

If your family has one membership, one parent can log in and it will access all of the family's records. You can register all children and/or adults at once with one credit card payment. If your children have their own individual youth or young adult memberships, you will need to register them individually under separate user IDs and passwords.

2. How do I know if a class is full?

The online module will show how many openings are still available in a class. If your first choice for a class is full, you can still choose to be added to the wait list and you will be notified if an opening becomes available. A fee is not charged when you are waitlisted for a program.

3. Can I renew or start a new membership online?

Sorry, the system is not set up to handle membership processing at the current time. You will need to renew or start any membership at the Welcome Center of the Greater Burlington YMCA. If your membership expires before the end of the term, you will need to renew in order to attend all classes. Children ages 6 – 12 years are required to have either a Youth Membership or to be part of a Family Membership.

4. What if I have a credit?

If you have a credit that you would like to apply to your current registration you will need to register in person. The online registration system can only handle **direct credit card payments in full**.

5. How will I know what level of swim class is appropriate for my child to be registered in?

The GBYMCA Aquatics Staff welcomes first time participants and wants them to enjoy their experience with peer groupings of the same swimming ability. Before using the online registration service, parents must make arrangements with the Assistant Aquatics Director (Jaimie Combs) for an evaluation. Please call Jaimie Combs at the Greater Burlington YMCA at (802) 862-9622 x156 or e-mail: jcombs@gbymca.org